



NOTICE OF THE RIGHT TO CANCEL

- a) You have the right to cancel this agreement with DRSP Ltd (“DRSP”) within 14 days of receipt of your signed Terms of Business in our offices, by notifying the Customer Services Department and may do so free of charge. To exercise your right to cancel, you must inform us either in writing by returning the below form, or by contacting DRSP Ltd directly by telephone or email and making a clear statement of your wish to cancel this agreement.
- b) Written notice can also be delivered in person. You can notify us by writing to the company at our postal address; Customer Services Department, DRSP Ltd, 6th Floor, Fountain House, 83 Fountain Street, Manchester, M2 2EE. You may also email us at enquiries@drspclaims.co.uk. Alternatively you can telephone the Customer Services Team on 0800 849 5078 or 0161 968 0710.
- c) If cancellation is made after the initial 14 day period but before any offer is made by the bank, we reserve the right to charge a reasonable fee to cover the costs incurred by us in performing the services under the contract up to the date of cancellation. Any such charge will be explained to you in full at the time of cancellation, however should you cancel after the 14 day cooling off period our charges are currently £85 +VAT per hour and applied on a time incurred basis. If cancellation takes place once the bank has made an offer of compensation, we shall have the right to charge a fee equivalent to 20% + VAT as indicated in the initial contract.
- d) Where a notice of cancellation is sent in writing, it is recommended that it is sent by Recorded Delivery. In any case cancellation will be deemed to be served from the date it was posted. If cancellation is sent by email, cancellation will be deemed as the date the email is sent. You may wish to attach a read receipt to your email to confirm receipt at DRSP.
- e) We will acknowledge receipt of notice of cancellation in writing within 14 days.

Complete, detach and return this form ONLY IF YOU WISH TO CANCEL THIS AGREEMENT

FAO – Customer Services Department, DRSP Ltd, 6th Floor, Fountain House, Fountain Street, Manchester, M2 2EE.

I/We hereby give notice that I/we wish to cancel my/our Financial Mis-selling claim reference - PCR_____

Applicant 1 -		Applicant 2 -	
Signed -		Signed -	
Date -		Date -	
Address -		Postcode -	

DRSP Limited Registered in England & Wales No.07678656. Registered Office 6th Floor Fountain House, 83 Fountain Street, Manchester M2 2EE. Regulated and authorised by the Financial Conduct Authority (FCA) in respect of regulated claims management activity, on Interim FRN: 833456. Expert Pensions & DRSP Claims are both trading styles of DRSP Limited.